

## **FY 18-19 Budget Committee Questions and Answers – May 3, 2018 Meeting**

1. **Question from Commissioner Farr:** What actions is HR taking to recruit for Behavioral Health Specialists in the jail? Are we having difficulty recruiting?

**Answer:** The Mental Health positions in the jail are a specialized position, and similar to many of our specialized positions, recruitment can take longer due to a smaller applicant pool. Within that context, we are not having particular difficulty recruiting these positions compared to other specialized positions within the County.

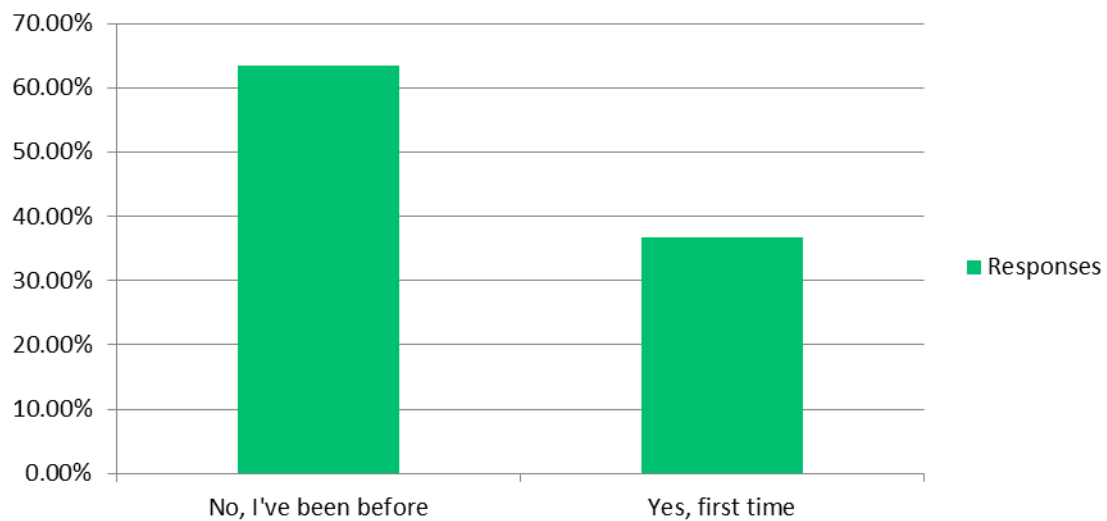
2. **Question from Larry Abel:** Why is the Materials & Services expense decreasing by so much, specifically in Radio/Communications Supplies & Services?

**Answer:** For FY 17-18, the entire expense for the Telecom upgrade was budgeted in this line. LCOG was spearheading the upgrade project and we were providing the initial funding with a plan for reimbursement from LCOG. Since then, the Telecom upgrade has shifted to a Technology Services/Lane County sponsored project and the budgeting for FY 18-19 is reflected as revenue from the inter-fund loan coming in and the expenses are in the Other Professional Services, inter-fund loan interest & principal payments.

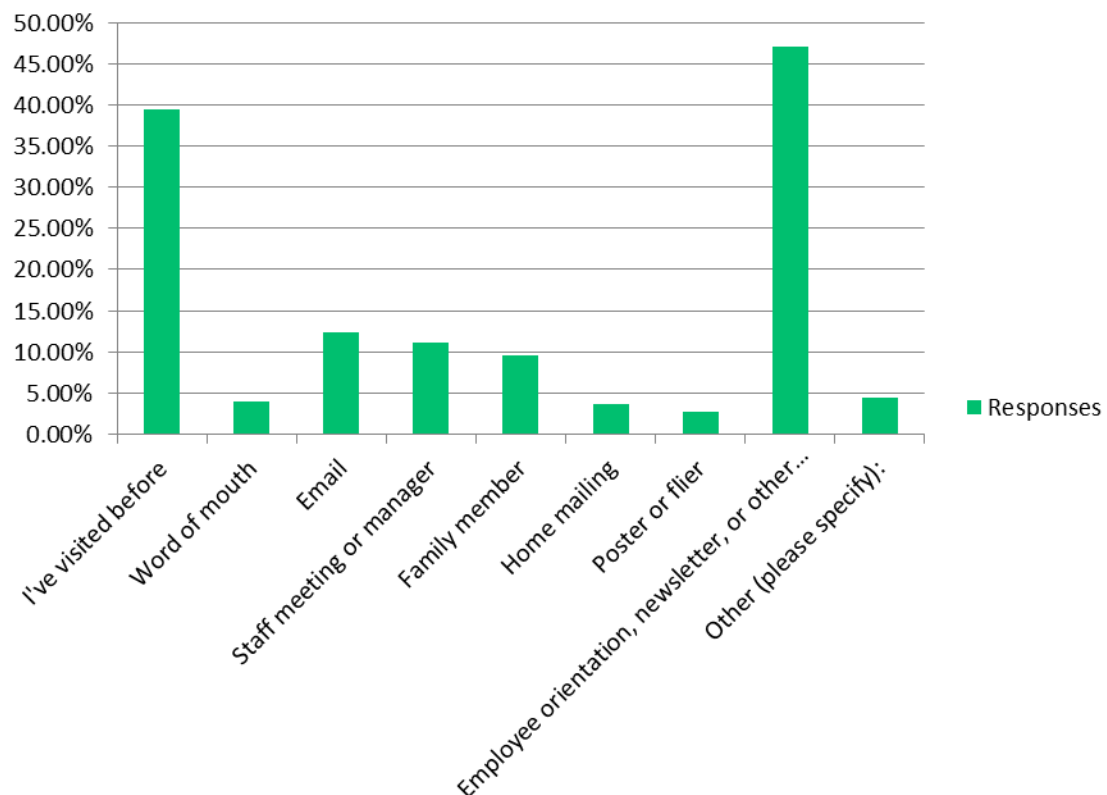
3. **Question from Phil Carrasco:** Would you please provide the employee survey results from the Live Well Center surveys?

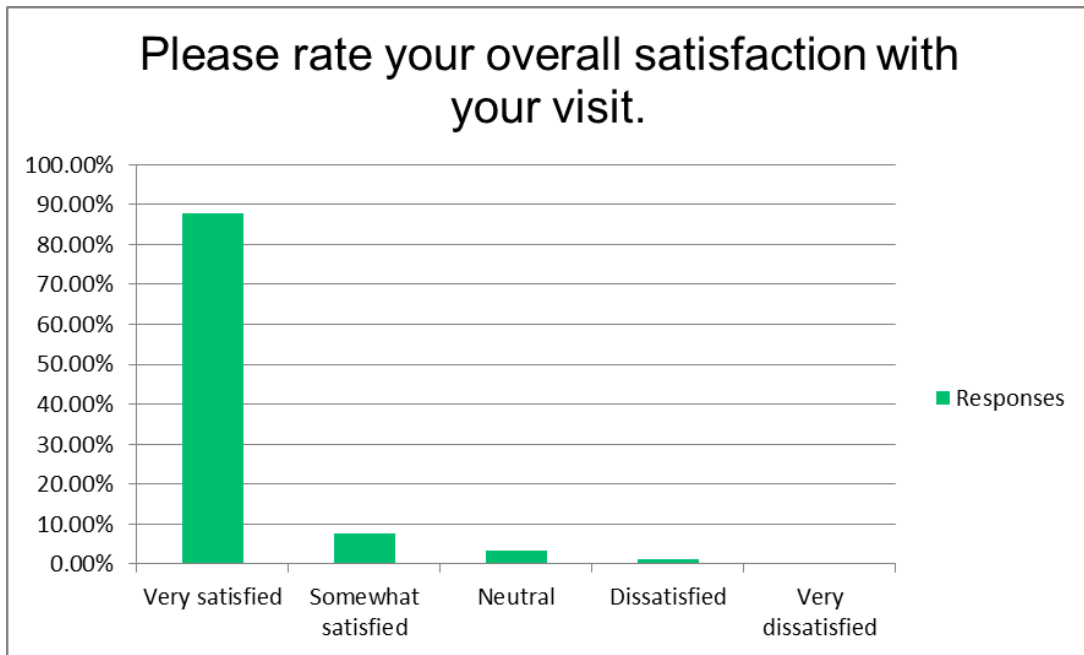
**Answer:** See charts starting on the next page.

## Was this your first visit to the health center?

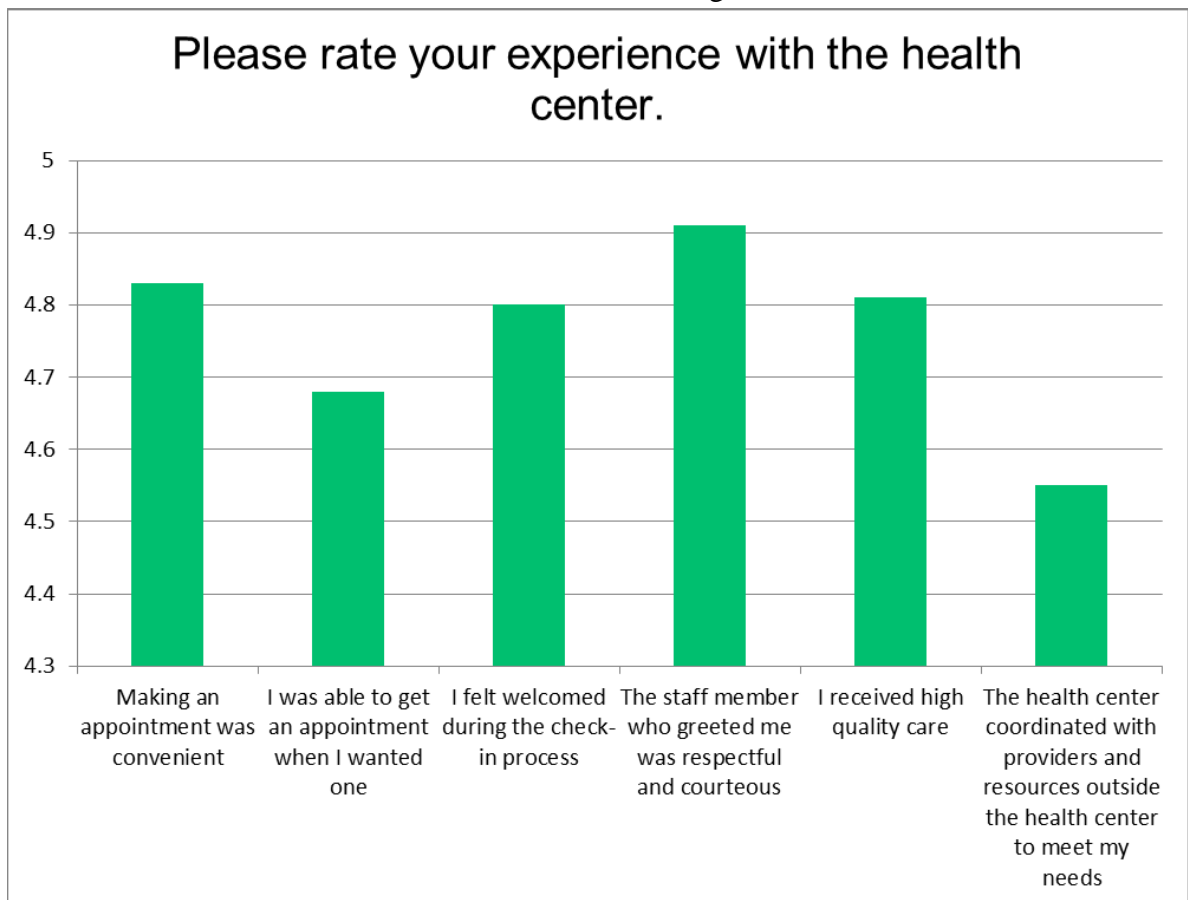


## How did you hear about the health center? (Check any that apply.)





Notes about scoring on the below chart: a rating of 5 means that the respondent “strongly agreed” with the statement, while a rating of 0 means the respondent “strongly disagreed” with the statement. The scores are averaged in the below chart.



Please rate your experience with our medical provider	Strongly agree		Agree somewhat		Neutral		Disagree		Strongly disagree		N/A or no basis to judge		Total
The provider listened carefully.	92.37%	218	3.39%	8	1.69%	4	1.27%	3	0.00%	0	1.27%	3	236
The provider explained things in a way that was easy to understand.	94.42%	220	2.58%	6	0.43%	1	0.86%	2	0.43%	1	1.29%	3	233
The provider showed care and compassion.	94.07%	222	2.54%	6	1.27%	3	0.00%	0	0.85%	2	1.27%	3	236
As a result of my visit, I feel more in control of my health.	66.24%	155	14.53%	34	8.12%	19	2.56%	6	1.71%	4	6.84%	16	234

